



Tips for Customers

In this final section, we provide you with some important tips in order to stop fraudsters. Observing these tips will significantly reduce the risk of becoming a fraud victim.

Tips for customers to stop fraudsters:

- Never send money to someone you do not personally know.
- Never send money first in order to get something in return later on, like for a lottery, a job, or a loan.
- Do not believe an emergency story from someone who says to be a relative without verifying the person really is your relative.
- Do not believe in offers that state a money transfer is the only possible way of payment.
- Think before you act, an offer that sounds too good to be true is usually too good to be true.
- Be aware there is no protection against loss due to a fraudulent money transfer

Reporting Fraud

If you believe you discovered an attempted or a case of fraud, please immediately report it to us to the below contact details. You can contact us internationally in the following ways:

CENTRAL EUROPE- Phone: (+351) 213 849 279

Countries

Luxemburg	reportfraud.lu@smallworldfs.com
France	reportfraud.fr@smallworldfs.com
Portugal	reportfraud.pt@smallworldfs.com
Belgium	reportfraud.be@smallworldfs.com
Germany	reportfraud.ge@smallworldfs.com
Netherlands	reportfraud.ne@smallworldfs.com
Austria	reportfraud.au@smallworldfs.com



NORDIC - Phone: +46101 013 160

Countries

Sweden	reportfraud.sw@smallworldfs.com
Denmark	reportfraud.dk@smallworldfs.com
Norway	reportfraud.no@smallworldfs.com
Finland	reportfraud.fi@smallworldfs.com

ITALY - Phone: 026784141

reportfraud.it@smallworldfs.com

UNITED KINGDOM Phone: +44(0)2073781100

reportfraud.uk@smallworldfs.com

IRELAND Phone: +35318728528

reportfraud.ie@smallworldfs.com

GREECE Phone: +34 914251540

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CYPRUS Phone: +44(0)2073781100

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reportfraud.us@smallworldfs.com

CANADA Phone: 1-877-268-6458

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Out of Sao Paulo: 0800 7179700
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